

## ReVA Night Club Entry Policy & House Rules

### Refund Policy

All ticket sales and entry fees are final. As a venue, we are unable to offer refunds for non-attendance, personal changes in circumstances, or the decision to leave the venue early.

This policy ensures we can consistently deliver high-quality events by covering essential overheads, including:

- Artist & Performance Fees
- Staff Wages
- Venue Operations & Security

Discretionary Adjustments:

In the event of a genuine technical error regarding payments or overcharging, management will review the transaction and act accordingly at their discretion.

Inquiries:

For any questions regarding this policy or to report a payment discrepancy, please contact us at [info@revanightclub.co.uk](mailto:info@revanightclub.co.uk).

### Search Policy

Entry to ReVA is conditional upon random searches at the main entrance. We also reserve the right to conduct searches within the venue or smoking area at the discretion of management.

- Privacy: If you require a search to be conducted in a private location, please inform our security team upon arrival.
- Amnesty: You may choose to voluntarily surrender any prohibited items to management or security prior to your search without penalty.

### Zero Tolerance Policy

ReVA operates a strict zero-tolerance policy regarding illegal substances and weapons.

- Drugs: Anyone found in possession of, or attempting to purchase/sell illegal substances, will be banned and reported to the police.
- Weapons: Possession of any weapon will result in an immediate ban and police intervention.



**ReVA**  
NIGHT CLUB

01285 653 103

[www.revanightclub.com](http://www.revanightclub.com)

[@ReVANightclub](https://twitter.com/ReVANightclub)

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## Age & Identification

We are a strictly 18+ venue. All guests must present valid, physical identification to gain entry. No ID, No Entry.

- Accepted Forms of ID: Original Passport, Driving Licence, or Foreign National ID card.
- Not Accepted: We do not accept photocopies or digital photographs of ID.

## Admission & Re-Entry

Your entry fee provides full access to the venue, including dance floors, bars, VIP/Lounge areas, and the balcony.

- Re-Entry: Please note that

ReVA operates a no re-entry policy. If you choose to leave the venue, a new entry fee will be required for return.

- Right of Refusal: Venue management reserves the right to refuse entry at any time.

If you are banned or receive a ban, what has happened and the repercussions will be explained to you. Any ban appeals or discussion is not conducted during standard opening hours. Please contact us at [info@revanightclub.co.uk](mailto:info@revanightclub.co.uk)

## ReVA Safer Spaces Policy

### Our Commitment

At ReVA, we are dedicated to providing a safe, inclusive, and expressive environment for our guests and staff. We believe the dance floor should be a sanctuary of freedom and self-expression. To ensure this, we operate a Zero Tolerance Policy toward discrimination in any form—including racism, homophobia, transphobia, sexism, ageism, and ableism.

Our team is trained to support an environment that is welcoming to the LGBTQ+, non-binary, POC, and disabled communities.

### The "Always Believe" Policy

We operate under a "Believe the Report" standard. If a guest reports behaviour that has made them feel unsafe or uncomfortable, we prioritize their well-being. The reported individual will be asked to leave the venue immediately. This policy ensures that our community feels empowered to speak up and confident that our staff will take decisive action.

## Prohibited Behaviour & Red Flags

ReVA is a place for music and community, not a place for persistent solicitation or "the pull." We actively monitor for harassment—defined as any form of unwanted attention.

The following "Red Flag" behaviours will result in refusal of entry or immediate ejection:

- Harassment: Following, intercepting, or cornering guests, or invading personal space.
- Persistent Staring: Staring from afar or repeatedly attempting to force eye contact when not reciprocated.
- Unwanted Physical Contact: Grabbing, pinching, or grinding without explicit consent, including on the dance floor.
- Inappropriate Solicitation: Repeatedly approaching multiple people for romantic/sexual interests or badgering guests to accept drinks after refusal.
- Aggression: Threatening language, physical intimidation, or displays of anger.
- Verbal Abuse: Slurs, derogatory language, or unsolicited explicit comments regarding a person's body or identity.
- Non-Consensual Media: Unauthorized photography or filming of guests.
- Intoxication:

Excessive intoxication resulting in a loss of control or inappropriate behaviour.

## Guest Responsibilities

We ask all members of the ReVA community to:

- Be Respectful: Treat every guest and staff member with dignity.
- Be Present: Enjoy the moment without disturbing those around you.
- Look Out for Others: If you see someone who looks uncomfortable, ask if they are okay or alert a member of our team. See something, say something.
- Respect the Dance Floor: Allow others the space to dance without being followed or touched.



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## Support & Feedback

We are continuously evolving. Your feedback helps us maintain a higher standard for Cirencester's late-night community. If you have questions or suggestions, please contact us at: [info@revanightclub.co.uk](mailto:info@revanightclub.co.uk)

Resources & Partners:

Our policies are informed by the vital work of the following organizations:

- Me Too Music | Good Night Out Campaign | White Ribbon | The Loop | Safe Space

We understand that a night out can be overwhelming or that specific needs may arise. To support our guests, ReVA provides a dedicated, Safe Space located within the venue.

This multipurpose facility is designed for your safety and comfort and serves as:

- Quiet Sanctuary: A calm environment for guests who feel overwhelmed, anxious, or need a moment away.
- First Aid Station: A clean, space for our trained staff to provide medical assistance or first aid care.
- Private Search Room: Should you require a search to be conducted in a private setting rather than at the main entrance, this room is available upon request.

If you need access to this space at any time, please speak to any member of our security or bar team, and they will escort you there immediately.

## Bookings & Venue Hire

Whether you are planning a milestone celebration or a corporate event, ReVA offers a variety of bespoke options to elevate your experience.

- Group Bookings & VIP Packages: We offer tailored packages for large groups, including drink bundles and reserved seating areas.
- Exclusive Venue Hire: ReVA is available for private hire, providing a unique and high-energy backdrop for private parties, corporate functions, and ticketed events.
- Inquiries: To discuss availability, pricing, and our current offers, please contact our events team at [info@revanightclub.co.uk](mailto:info@revanightclub.co.uk).



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## Lost Property

If you believe you have misplaced an item at ReVA, we are here to help reunite you with your belongings.

- **Inquiry Process:** To check if your item has been found, please contact us via Facebook, Instagram, or email us at [info@revanightclub.co.uk](mailto:info@revanightclub.co.uk). Please provide a detailed description of the item and, if possible, the date and area of the venue where it was lost.
- **Collection Times:** Confirmed lost property can be collected from the venue on Monday mornings between 10:00 AM and 12:00 PM (Midday).
- **Important Note:**

We recommend messaging us before traveling to the venue to ensure your item has been located and logged by our team.

## Safety Initiatives: Ask for Angela, Clive, or an Angel Shot

Your safety is our absolute priority. If you are feeling unsafe, vulnerable, or are experiencing an uncomfortable situation, our staff are trained to intervene discreetly through the following globally recognized safety initiatives:

- **"Ask for Angela":** If you are on a date or meeting someone for the first time and things don't feel right, go to the bar and ask for "Angela." Our staff will understand that you need help and will discreetly assist you in leaving the venue or finding a safe way home.
- **"Ask for Clive":** ReVA is a proud supporter of the "Ask for Clive" initiative, ensuring our venue remains a safe and inclusive space for the LGBTQ+ community. If you are experiencing any form of hate crime or discrimination, please use this phrase to alert our team.
- **"Angel Shots":** This is a discreet way to signal to our bartenders that you need assistance.

No matter the situation, our team is here to listen and take action without judgment. Your safety is our responsibility.

## **Anti-Spiking Policy & Guest Safety**

ReVA maintains a strict zero-tolerance policy toward drink spiking. The safety of our patrons is our absolute priority, and we take every report of suspicious activity with the utmost seriousness.

**Immediate Action:** Any individual caught or credibly accused of spiking will be immediately detained by our security team. We will contact the police to pursue criminal charges in every instance.

**Testing & Evidence:** If a guest suspects their drink has been tampered with, venue management will conduct immediate testing of the beverage. This is done to protect the victim and provide evidence for further investigation.

**Victim Support:** Potential victims will be escorted to our Safe Space, where they will receive immediate first aid, continuous monitoring, and support from our trained team until they are safe.

**Permanent Exclusion:** Anyone found engaging in spiking or tampering with drinks will be issued an indefinite, lifetime ban from ReVA and reported to the local licensing network.

If you feel unwell or believe your drink has been tampered with, please alert a member of staff or security immediately. We are here to help you.



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